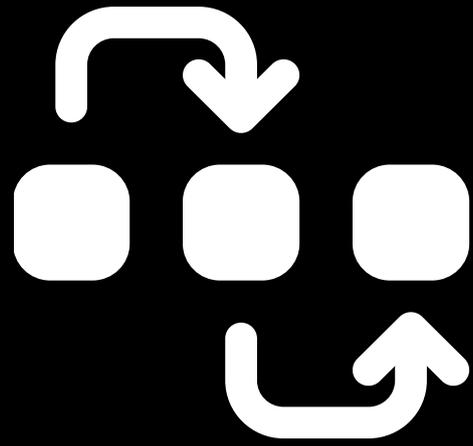


CASE STUDY

# HOW TO SIMPLIFY **RISK-HEAVY** PROCESSES WITHOUT SLOWING THE BUSINESS



## CHALLENGE

Critical processes like Transaction Monitoring, AML checks, and internal IT requests were bogged down by manual effort, fragmented workflows, and unnecessary complexity.

The result? Higher operational risk, slower service, and mounting frustration from frontline teams and compliance functions alike.

## SOLUTION

We led a dual-track initiative to simplify and automate key business processes across the bank.

For AML, we streamlined workflows across Transaction Filtering, PEP screening, and monitoring – reducing manual effort and lowering risk.

In parallel, we overhauled the IT request process, designing a digitised workflow and launching an MVP in under 6 months.

## FOCUS

- Eliminate redundant steps
- Automate high-volume, low-value tasks
- Enable faster, safer decision-making

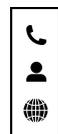
## RESULT

- Operational risk reduced across AML functions
- Over 100,000 IT work requests automated in the first year
- MVP delivered at pace, with measurable impact from day one

## CALL US

Still relying on manual workarounds in high-risk areas? There's a smarter, faster way.

Talk to ThunderLabs.



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